



KOSHER FOOD SPECIALISTS - UNDER KEDASSIA SUPERVISION

Hermolls & Co Limited
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CANCELLATION POLICY

Our cancellation policy is that we must have one clear working days notice to cancel any order. That means that if any order is due for delivery on a Wednesday, we need notice of cancellation in writing by 17.30 on the Monday. Saturday, Sunday and bank holidays do not count as working days.

Within that notice period if an order is cancelled and the delivery is no longer required, we would still charge for the food, but not of course for the delivery or the china.

Once an order has actually left us the order would be charged in full with no amendments possible.

Refund Policy – Refunds may be given at the discretion of the management.

